**Position Filled**

Each table below details the roles required by each retailer or restaurant together with names of employees scheduled to work and the areas that they are trained in. Every day (or shift), each role requires one employee.

Your role, as manager, is to organise responsibilities for each shift to ensure that the business runs smoothly and efficiently. Please make your reasoning clear if you feel that there are any roles remaining to be filled and/or any over-staffing issues.



Example 2:

|  |  |
| --- | --- |
| **Personnel Available & Areas Trained In** | **Roles Required** |
| Annabelle (cashier, replenishment, deli) | Cashier |
| Bernard (cashier, deli) | Replenishment |
| Carlos (replenishment) | Deli-counter |
| Derek (replenishment, deli) |  |



Example 3:

|  |  |
| --- | --- |
| **Personnel Available & Areas Trained In** | **Roles Required** |
| Ethel (bakery) | Checkout |
| Frank (checkout, bakery) | Bakery |
| Grant (bakery, grocery, produce) | Grocery |
| Howard (checkout, bakery) | Produce |



Example 84:

|  |  |
| --- | --- |
| **Personnel Available & Areas Trained In** | **Roles Required** |
| Irene (back) | Front of house |
| Jessica (back) | Middle of house |
| Kate (front, middle, back) | Back of house |
| Liliya (back) |  |



Example 4:

|  |  |
| --- | --- |
| **Personnel Available & Areas Trained In** | **Roles Required** |
| Mary (filling) | Tills |
| Norman (tills, fitting rooms) | Customer Services |
| Olya (tills, filling) | Filling |
| Pedro (tills, customer services, filling) | Fitting Rooms |



Example 5:

|  |  |
| --- | --- |
| **Personnel Available & Areas Trained In** | **Roles Required** |
| Quentin (lobby, tills) | Lobby |
| Rupert (lobby, tills) | Tills |
| Sally (tills, fries, grillside) | Fries |
| Trevor (drive-thru, grillside) | Drive-thru |
| Ursula (fries) | Grillside |

\* See Oxford AQA Decision 1 textbook for references to example numbers